2022 Great Lakes Veterinary Conference Agenda June 15-17, 2022

*All times & room assignments are subject to change

Wednesday, June 15, 2022

10 am – 5 pm Registration Opens

Location: Straits of Mackinac

1:15 - 1:30 pm **Opening Seminar**

Location: Brighton Pavilion

Welcome and Introductions

John Tramontana, MVMA CEO and MVMA President Dr. Erin Howard

1:30 - 5:00 pm Culture, Climate, and Collaboration - How to Optimize for Positive Practice

Impact

Mia Cary, DVM

Sponsored by Boehringer Ingelheim Animal Health

Cary Consulting CEO and Change Agent is a consultant, speaker, workshop facilitator, and coach specializing in leadership, communication, inclusion and teamwork.

During our current reality of data and information overload, working collaboratively is critical for increasing the quality and speed of decision making. While we can't always choose the individuals that make up the teams we belong to, we can maximize impact by choosing our approach to working effectively in any type of team. Collaboration amongst team members, practice culture, and practice climate all impact where individuals, as well as the workplace, falls on the dynamic continuum of wellbeing. In a nutshell - are we thriving, surviving, or flailing? During this interactive session Dr. Cary will explain the characteristics of an effective team and the importance of vulnerability-based trust. The impact of effective collaboration on practice culture and climate will also be explored. By the end of the program each participant, regardless of their role within a practice, will have a roadmap for collaboration effectiveness that can be further developed with each new collaboration opportunity.

6:00 – 7:30 pm Welcome Reception

Location: Grand Hotel East Front Porch

7:30 – 9:00 pm **DEI Dinner** (pre-registration required)

Sponsored by Banfield Pet Hospital

Location: Grand Pavilion

Thursday, June 16, 2022

7:00 am Registration Opens

Location: Straits of Mackinac

7:00 – 8:15 am **AVMA Breakfast** (registered Grand Hotel guests)

Location: Pontiac Room

8:30 am - 11:30 am Leadership with Dr. Mia Cary

Location: Headquarters of the Capitol Club

What Ted Lasso Teaches Us About Leadership and Life

If you are looking to recalibrate your leadership and life skills, whether you have binged on the Ted Lasso series or not, this session is for you. During our time together we will discuss a variety of leadership essentials including how kindness is powerful and underrated, why small gestures can lead to massive impact, and

where play and laughter belong.

8:30 am - 11:30 am Preventative Medicine with Dr. William Saxon

Sponsored by IDEXX

Location: Brighton Pavilion

> 8:30 - 9:20 am: Everything Old Is New Again

> 9:30 – 10:20 am: Intestinal Parasites

> 10:30 - 11:30 am: Feline Retroviral Disease

8:30 am - 11:30 am Radiology with Dr. Betsy Charles

Sponsored by HESKA Corporation

Location: Terrace Room

▶ 8:30 – 9:20 am: Diagnostic Imaging as bridge to Self-Awareness: Setting the Stage for Reading Films Together

➤ 9:30 – 10:20 am: Read like Roentgen

10:30 - 11:30 am: I Don't Care How You Read Films as Long as You do it the Same Way Every Time! Thoracic, Abdominal and Musculoskeletal Reading Strategies

11:30 - 1:00 pm **Lunch on Your Own**

1:00 - 4:00 pm Preventative Medicine with Dr. William Saxon

Sponsored by IDEXX

Location: Brighton Pavilion

> 1:00 - 1:50 pm: Vector-borne Disease

> 2:00 - 2:50 pm: The CBC, Biochemical Profile, and Urinalysis Part 1

> 3:00 - 4:00 pm: The CBC, Biochemical Profile, and Urinalysis Part 2

1:00 - 4:00 pm Radiology with Dr. Betsy Charles

Sponsored by HESKA Corporation

Location: Terrace Room

> 1:00 - 1:50 pm: Cool Cases Part 1 – Putting Skills into Practice

2:00 - 2:50 pm: Cool Cases Part 2 - Putting Skills into Practice

> 3:00 - 4:00 pm: Cool Cases Part 3 – Putting Skills into Practice

Dinner on Your Own

(Grand Hotel dining room at 5:30 pm to MVMA guests only at 5:30pm)

8 – 9:30 pm (NEW TIME) **Sunset Cruise** (Separate Registration & Fee Required)

Location: Shepler's Ferry Dock – Aboard the Miss Margy (Boarding begins at 7:45 p.m. – departs promptly at 8 p.m.)

Partially Sponsored by Oakland Veterinary Referral Services

Friday, June 17, 2022

7:00 am Registration Opens

Location: Straits of Mackinac

8:30 am - 11:30 am Hematology with Dr. William Saxon

Location: Grand Pavilion

> 8:30 - 9:20 am: What Are You Missing Without A CBC?

9:30 - 10:20 am: Reticulocytes Count: Why They Should Be Part of Every CBC

> 10:30 - 11:30 am: The Bleeding Patient: How to Find the Cause and

Make It Stop

8:30 - 4:00 pm **Staff Development and Team Building Workshop:**

How to Build a Collaborative Culture Using Communication with Dr. Betsy

Charles

Location: Headquarters of the Capitol Club

The overarching goals of this workshop are threefold:

1. Build rapport with participants in an engaging, meaningful and experiential way that also introduces several of the communication and conflict management skill sets that will be required of a high functioning practice leaders

- Present the Nonviolent Communication model of conflict management and resolution by using profession specific examples that will equip the team to effectively work together in difficult situations
- 3. Give the workshop participants the opportunity to practice using the skill sets in a fun and non-threatening environment

Part 1 (first half of the day)

As team leaders, creating a work culture where all members of the team can function at their best, getting to know each other in an authentic way is critical. Using curiosity and creative conversation, this session will allow participants to practice the skills sets associated with building a collaborative culture. Participants will be given the opportunity to learn about each other in a non-threatening way that sets the stage for deeper conversation. Because we live in a world where terms like micro-aggression, privilege and safe spaces can cause us to be hesitant to engage with others, especially those who are different than us, leaders must be willing to enter into the conversation in an educated way. This session will lay a foundation for team unity as well as effective communication about diversity while also introducing a few core skills of difficult conversations. Participants will...

- 1. get to know each other through a series of questions meant to move the participants from superficial to deep, in a non-threatening way
- 2. learn the core skills associated with effective communication, in general
- 3. define key terms associated with diversity
- 4. identify the lens through which you look
- 5. identify the core skills necessary to manage difficult conversations

Part 2 (second half of the day)

Most of us run from conflict and wish it didn't exist. Learn how to think about conflict in a positive way by using the nonviolent communication model for conflict resolution. This presentation will use examples specific to veterinary medicine in order to make the content relevant and applicable. Participants will...

- 1. learn the four pillars of the nonviolent communication model.
- 2. practice using the model in profession specific examples
- 3. better understand feelings and needs
- 4. gain insight and understanding of other members of the team