

MiVetCon 2022 Speaker Schedule

Updated 6.20.22

Sunday, October 9, 2022 • Staff Development Workshop

All Sessions Presented by Amanda Donnelly DVM, MBA

<p>9:00 am - Noon</p>	<p>Communication Solutions to Improve Teamwork and Create a Positive Culture</p> <p>Do you wish your team was more efficient and productive? Are you frustrated with team members who lack initiative or don't work well together? Do you face challenges with conflict or other problem behaviors? If you answered "Yes!" to any of these questions, this interactive workshop is for you. Dr. Donnelly teaches communication solutions to create a values-based culture and build a healthy team. She uses real-world examples to demonstrate how every team member can take action to improve teamwork and create a positive culture. Attendees will learn communication skills to increase personal accountability, give effective feedback, address unprofessional behavior, and resolve conflict. Participants will walk away knowing how to improve employee empowerment and team problem-solving so everyone can contribute fully to the success of the organization.</p> <p>This session includes time for Q&A, group discussion, and table exercises so attendees leave knowing how to develop core values and a professional code of conduct for the practice as well as specific communication skills to use to improve teamwork.</p> <p>Learning Objectives:</p> <ol style="list-style-type: none">1. Discover how to use core values as a roadmap for all team actions.2. Communicate feedback that improves job performance and teamwork.3. Clearly define job roles and expectations that improve patient care and client care4. Hone communication skills to resolve conflict and positively handle difficult behaviors.5. Promote self-leadership to unlock the problem-solving capabilities of team members
---------------------------	--